



NEWFOUNDLAND AND LABRADOR
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES
120 Torbay Road, P.O. Box 21040, St. John's, Newfoundland and Labrador, Canada, A1A 5B2

Information Bulletin A.I. 2020-03

ISSUED: March 17, 2020

TO: All insurers, including Facility Association, transacting the business of automobile insurance in the province of Newfoundland and Labrador

SUBJECT: COVID – 19 Response

Please be advised that the Board has enacted its Business Continuity Plan to address the COVID-19 pandemic. The safety of our employees, stakeholders, their families and the public is important and must be protected.

Until at least April 1, 2020 Commissioners and staff will work remotely from their homes to minimize personal interactions. The Board will re-evaluate its Business Continuity Plan at that time or before if necessary.

While the Board will continue to function, operations will transition from normal operations to a focus on maintaining critical services. Rate filings can still be submitted to ito@pub.nl.ca during this time. If any filing is of a critical nature or has any time sensitivity, the Board expects that this will be identified by the filing party.

All mandatory filing deadlines as outlined in the Board's Filing Guidelines remain in effect. If a filing party has an issue with any scheduled filing date, or if there are any questions or concerns in relation to the above, please contact the Board Secretary, Cheryl Blundon (cblundon@pub.nl.ca) or Regulatory Advisor, Ryan Oake (roake@pub.nl.ca).

Yours truly,

A handwritten signature in blue ink that reads "C Blundon".

Cheryl Blundon
Board Secretary